

Privacy Policy

1. Who is responsible for the processing of your data?

The person responsible for your personal data is Twoforall International Investment, SL (hereinafter the PROMOTER), an entity domiciled at Calle Fuencarral #133, 4D, Madrid, 28010, and with CIF B09952383

We inform you that the ownership of the domain of our Web <https://realbites.es> (hereinafter the " **Website** "), belongs to the PROMOTER.

Access and/or use of the Website attributes the condition of User (hereinafter, the " **User** "), and implies acceptance, from said access and/or use, of this Privacy Policy.

The User may contact the PROMOTER at the following email address: hello@realbites.es.

2. Why is the PROMOTER entitled to carry out data processing?

The PROMOTER is entitled to process your data in order to carry out the provision of its services.

The PROMOTER takes the protection of your privacy and your personal data very seriously. Therefore, your personal information is kept secure and treated with the utmost care.

This Privacy Policy regulates the access and use of the service (hereinafter, the " **Service** ") that the PROMOTER makes available to the User interested in the services and Content hosted on the Website.

In this sense, the legitimacy bases used by the PROMOTER for the processing of User data are:

- The contractual execution.
- The consent of the Users to the processing of their personal data for the purposes specified in each case.
- The legitimate interest.

Regarding the latter, the User may withdraw consent at any time by sending a message to the following email address: hello@realbites.es without this affecting the legality of the treatment based on the consent prior to its withdrawal.

3. Purposes of the processing of your personal data by the PROMOTER and data communication

Your personal data collected by the PROMOTER may be used for the following purposes:

- The provision of services offered by the PROMOTER.
- The sending of commercial communications and/or *Newsletter* of the PROMOTER about its services by letter, telephone, email, SMS/MMS, or by other equivalent means of electronic communication.

Your data may be communicated to third parties in charge of processing as long as they are collaborating companies or service providers that are connected to the development of the business model and the operation of the Website.

4. Veracity of the data provided by the Users and data of minors

The User guarantees that the personal data provided is true and is responsible for notifying the PROMOTER of any modification thereof. The User will respond, in any case, for the veracity of the data provided, reserving the PROMOTER the right to exclude from the registered Services any User who has provided false data, without prejudice to other actions that proceed by Law.

5. Data retention

The PROMOTER will keep the personal data of the users only for the time necessary to carry out the purposes for which they were collected, as long as the User does not revoke the consents granted. Subsequently, if necessary, the PROMOTER will keep the information blocked for the legally established deadlines.

6. Rights of the User in relation to their data

The User has the right to:

- Access your personal data.
- Request the rectification of inaccurate data
- Request its deletion.
- Request the limitation of the processing of your data.
- Oppose the processing of your data.
- Request its portability.
- Not be subject to automated individual decisions.
- In addition, the User may exercise their right to be forgotten.

The User can exercise all these rights at the following email address hello@realbites.es indicating the reason for your request and providing a copy of your ID

The User can also send his request by regular mail to the following address: Calle Fuencarral #133, 4D, Madrid, 28010.

Without prejudice to any other administrative resource or judicial action, the User shall have the right to file a claim with a Control Authority, particularly in the Member State in which they have their habitual residence, place of work or place of the alleged infringement, in in the event that you consider that the processing of your personal data is not adequate to the regulations, as well as in the event that the exercise of your rights is not satisfied. The supervisory authority to which the claim has been filed will inform the claimant about the course and result of the claim.

7. Data security

The protection of the privacy and personal data of Users is very important to the PROMOTER. Therefore, the PROMOTER does everything in its power to prevent its data from being used inappropriately, allowing access to it only to authorized personnel.

The PROMOTER maintains the security levels of personal data protection in accordance with the applicable regulations and has established all the technical means at its disposal to prevent the loss, misuse, alteration, unauthorized access and theft of the data that the User provides to through the Website, without prejudice to informing you that Internet security measures are not impregnable.

The PROMOTER undertakes to comply with the duty of secrecy and confidentiality regarding personal data in accordance with applicable legislation.

In those web services that require registration as a User, a password must be chosen. The User is responsible for maintaining the confidentiality of this password, as well as for all activities that occur in the session started with his name and password.

The User undertakes to notify the PROMOTER as soon as possible of the unauthorized use of his Username and/or password or any other security breach. The PROMOTER will not be responsible for any damages or losses that may arise due to non-compliance with this obligation by the User.

8. Changes

The PROMOTER reserves the right to revise its Privacy Policy at any time it deems appropriate. For this reason, we ask that you regularly check this Privacy Policy to read the most recent version of it. However, any change that occurs in this Privacy Policy will be communicated to the User.

9. Links to web pages

The Web may contain links to web pages of third-party companies and entities.

The PROMOTER cannot be held responsible for the way in which these companies treat the protection of privacy and personal data, so we advise you to carefully read the Privacy Policy statements of these web pages that are not owned by the PROMOTER regarding the use, processing and protection of personal data.

The conditions offered by these web pages may not be the same as those offered by the PROMOTER.

10 questions

If you have any questions about this Privacy Policy or the processing of your data, please contact the IMPULSOR by email addressed to the following email address:hello@realbites.es

11. Acceptance and Consent

The User declares to have been informed of the conditions on the protection of personal data, accepting and consenting to the treatment of these by the PROMOTER, in the manner and for the purposes indicated in this Privacy Policy.